



DIAMONDBOUTIQUEHOTEL

Hotel Policies

Check in-out time

Check in 14:00PM check out 12:00PM

Facility Use Policy

The operating hours for our outdoor swimming pool are 08:00am – 19:30pm.

Beach/Pool Towels

Beach Towels are collected from the Reception all day with a refundable deposit of 10 euros per towel per person (room charge).

Late Check-out

While we are unable to guarantee late check-out, we will do our best to accommodate requests based on availability. In the case of a late Checkout between 12 noon and before 18pm guest will be charged 50% of one night's room rate. After 6pm, guests will be charged one night's room rate

Late Arrival / Early Departure

Reservations are not eligible for refund in the event of late arrivals or early departures. In the event of a cancellation or early departure the room will be released back to the hotel's general inventory.

No Show Policy

Reservations will be held for 48 hours from the scheduled arrival date. Reservations are not eligible for refunds in the event of a no show.

Check-in

At your check in your credit card will be required or a cash deposits for your consumption at the hotel. At your check out the balance will settle accordingly.

Payment Policy

All services must be charge at your room and paid at your check-out or anytime during your stay at the reception. We are pleased to accept cash and major credit card.



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Credit/Debit Card Policy

Debit and Credit cards will be authorized at check-in for the amount of your stay, plus an amount to cover incidentals. The authorization will hold the funds until check out, at which time the amount actually incurred during the stay will be charged. Authorized amounts may take up to 30 days after departure to be released by your bank or financial institution and the hotel will not be responsible for any resulting fees or charges.

Smoking Policy

We regret that smoking is not permitted in any guests' rooms, suites, restaurants or indoor public spaces.

Left Belongings

In case that you forgot your belongings after your check out please contact the reception 0030 22420 26130 or send an email to reception@diamondhotel.gr

Luggage / Shower Room

Luggage room is available only for guests currently staying with the Hotel to store their luggage or other personal belongings before check-in or after check-out, at the Hotel's option. Shower rooms are also available.

Half – Board Meal Plan

When you stay in a plan of Half Board the dinner is served at the Main Restaurant in a Buffett theme nights. Dinner cannot be exchanged for lunch.

In instances when late check- in occurs after 21.30pm dinner is lost and it cannot be exchanged with the dinner of the last day of departure. After check out dinner is not included.

Dress code

Formal dress code is required for evening dining in all our restaurants. Shorts, flip flops and swimming costumes are not permitted. Long Trousers and Dresses are the optimal.

Pet policy

The Diamond Boutique Hotel does not accommodate pets.

